



North Sound BH-ASO

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www.nsbhaso.org

North Sound BH-ASO Memorandum 2025-04

DATE: November 4, 2025

TO: North Sound BH-ASO Provider Network

FROM: Charles DeElena, Business Improvement Manager/Compliance Officer/Privacy Officer

RE: Required Centers for Medicare & Medicaid Services (CMS) Trainings Due December 12, 2025

Dear North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO) Contracted Providers:

As stipulated in North Sound BH-ASO contracts with the five (5) managed care organizations (MCOs), all contracted providers are required to complete the following Medicaid Fraud, Waste and Abuse trainings:

- Combatting Medicare Parts C and D Fraud, Waste and Abuse Training
- North Sound BH-ASO Policy 2001.00 Program Integrity

North Sound BH-ASO will provide information on how to access the approved web-based training provided by Centers for Medicare & Medicaid Services (CMS). If your organization intends to use a different training, it must submit a copy of the training materials to North Sound BH-ASO for our records. A copy of the training may be submitted via email to compliance_officer@nsbhaso.org.

Each provider will need to complete an annual attestation form that provides evidence that all employees and downstream entities (sub-contractors) that provide health care or administrative services for North Sound BH-ASO members at or on behalf of the provider organization have completed, or will complete, the above training. Completed attestations may be submitted via email to compliance_officer@nsbhaso.org.

We thank you in advance for your attention to this matter. If you have any questions about the request, please contact me at compliance_officer@nsbhaso.org or by calling 360-416-7013.

Sincerely,

Charles DeElena MBA, MHA, CHC, PMP, CPHQ
North Sound BH-ASO Business Improvement Manager/Compliance Officer/Privacy Officer

Attachments:

1. 2025_AnnualComplianceTraining_ProviderLetter.pdf
2. 2025_Attestation_NSBHASO_Compliance Training_Provider.pdf
3. 2025_AnnualComplianceTraining_Instructions_External.pdf
4. Policy 2001.00_Program Integrity
5. Program Integrity Plan ([NSBHASO_Program_Integrity_Plan_Final.pdf](#))

Cc: North Sound BH-ASO Compliance Officer